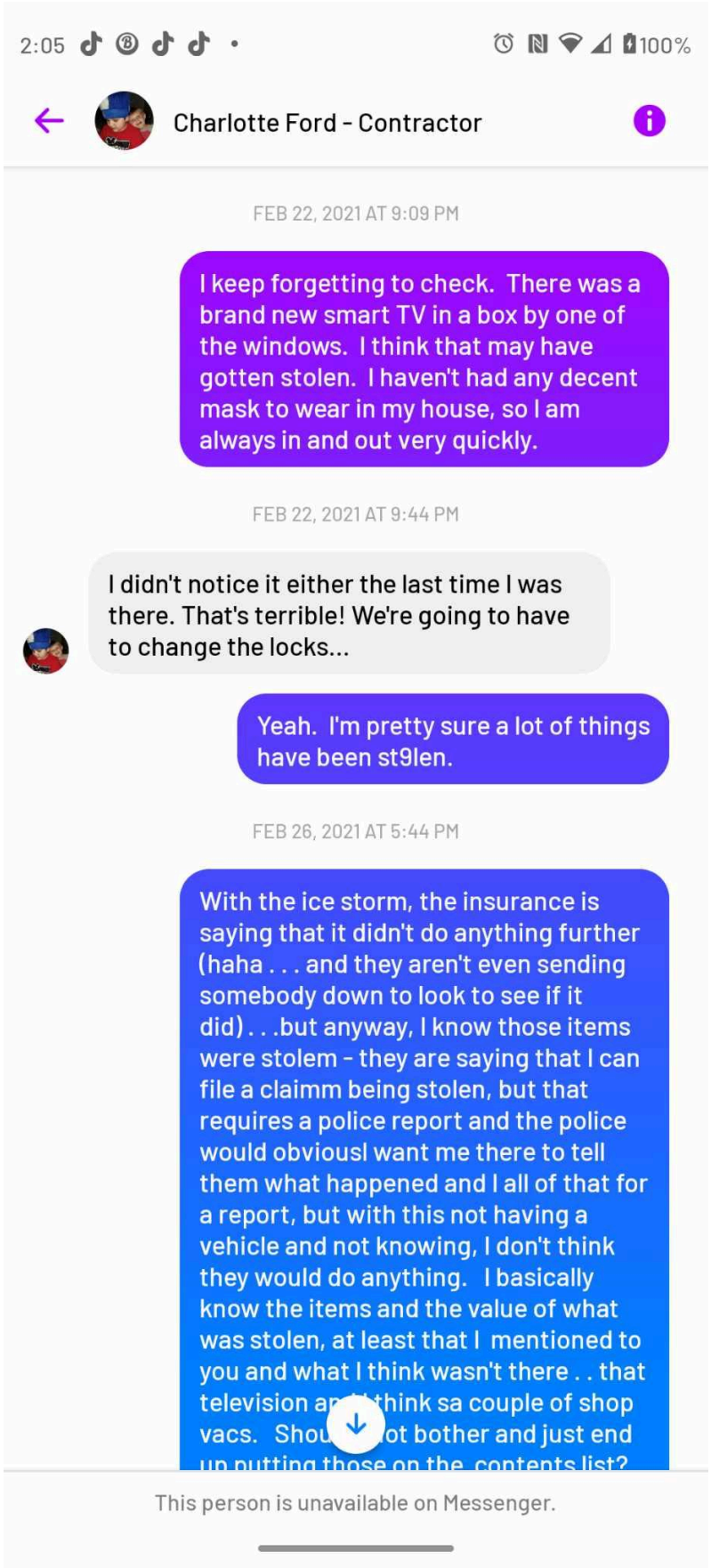
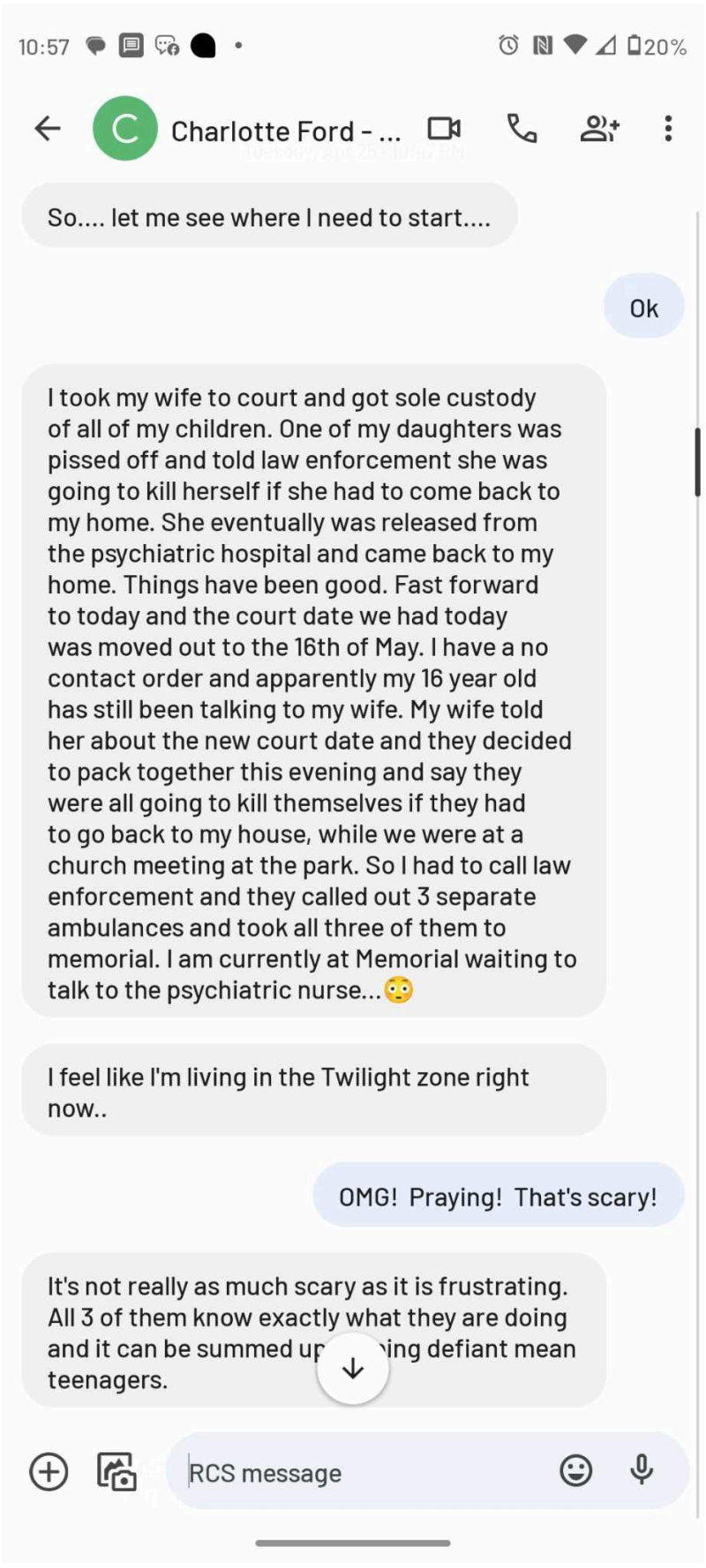

2:05
100%
Charlotte Ford - Contractor
FEB 22, 2021 AT 9:09 PM
I keep forgetting to check. There was a brand new smart TV in a box by one of the windows. I think that may have gotten stolen. I haven't had any decent mask to wear in my house, so I am always in and out very quickly.
FEB 22, 2021 AT 9:44 PM
I didn't notice it either the last time I was there. That's terrible! We're going to have to change the locks...
Yeah. I'm pretty sure a lot of things have been st9len.
FEB 26, 2021 AT 5:44 PM
With the ice storm, the insurance is saying that it didn't do anything further (haha . . . and they aren't even sending somebody down to look to see if it did) . . .but anyway, I know those items were stolem - they are saying that I can file a claimm being stolen, but that requires a police report and the police would obviousl want me there to tell them what happened and I all of that for a report, but with this not having a vehicle and not knowing, I don't think they would do anything. I basically know the items and the value of what was stolen, at least that I mentioned to you and what I think wasn't there . . that television a think sa couple of shop vacs. Shou ot bother and just end up putting those on the contents list?
This person is unavailable on Messenger.


10:57
20%
Charlotte Ford - ...
So.... let me see where I need to start....
Ok
I took my wife to court and got sole custody of all of my children. One of my daughters was pissed off and told law enforcement she was going to kill herself if she had to come back to my home. She eventually was released from the psychiatric hospital and came back to my home. Things have been good. Fast forward to today and the court date we had today was moved out to the 16th of May. I have a no contact order and apparently my 16 year old has still been talking to my wife. My wife told her about the new court date and they decided to pack together this evening and say they were all going to kill themselves if they had to go back to my house, while we were at a church meeting at the park. So I had to call law enforcement and they called out 3 separate ambulances and took all three of them to memorial. I am currently at Memorial waiting to talk to the psychiatric nurse...😳
I feel like I'm living in the Twilight zone right now..
OMG! Praying! That's scary!
It's not really as much scary as it is frustrating. All 3 of them know exactly what they are doing and it can be summed up ing defiant mean teenagers.
RCS message

2:32 100%

Charlotte Ford - Contractor

Contractor Detail

Start a new sear

Contractor Information

Name Hope Field Construc
ddress 3821 Mars St
Sulphur, LA 70665
umber (337) 304-9963
ddress cford@hopeconstru
/ebsite http://

Active Licenses

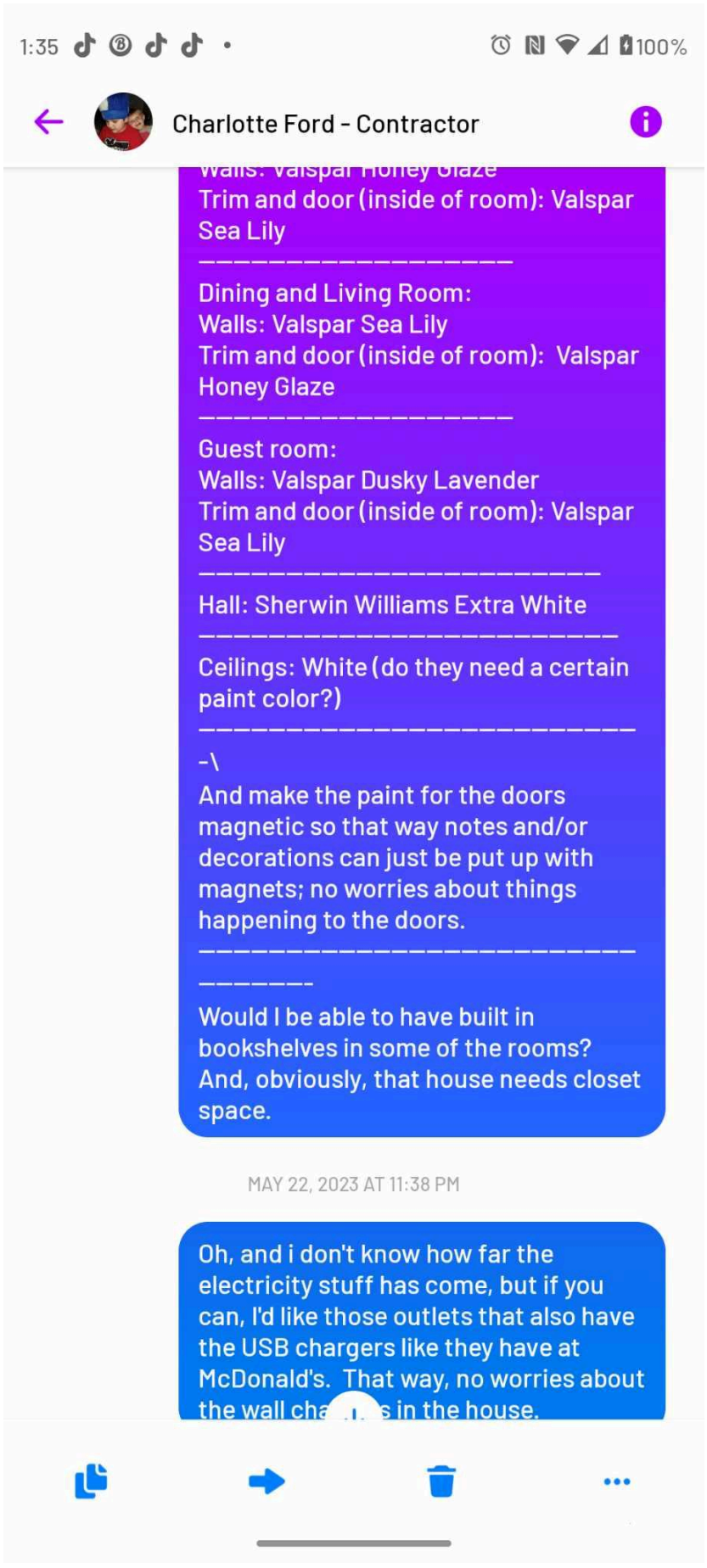
e Number 562577
Type Home Improvem
Status REGISTERED
Effective
Expiration

Translate »

I carry 2 million in general liability and 1 million in workmens compensation insurance. The State of Louisiana won't issue a license without proof coverage.

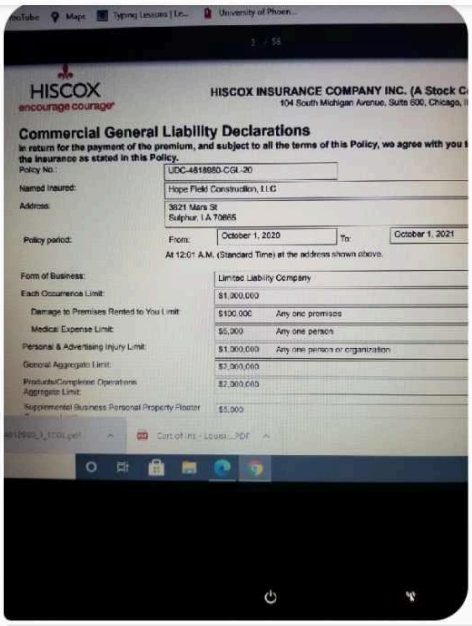
I've had people saying that house needs to be taken down to the studs (no problem with that at all). And I need to ask, being that the house is not ADA

This person is unavailable on Messenger.

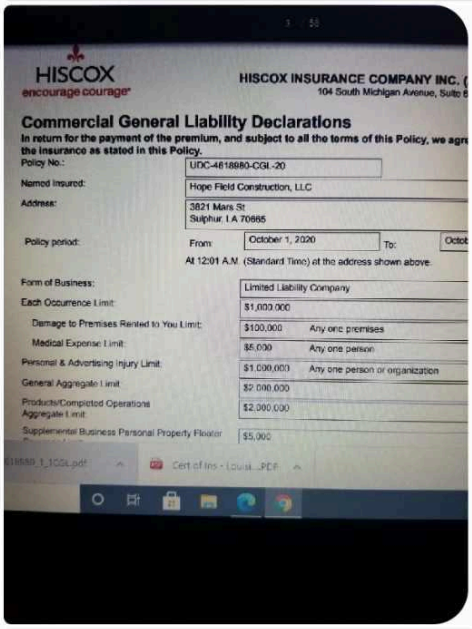

1:35
100%
Charlotte Ford - Contractor
Walls: Valspar Honey Glaze
Trim and door (inside of room): Valspar Sea Lily
Dining and Living Room:
Walls: Valspar Sea Lily
Trim and door (inside of room): Valspar Honey Glaze
Guest room:
Walls: Valspar Dusky Lavender
Trim and door (inside of room): Valspar Sea Lily
Hall: Sherwin Williams Extra White
Ceilings: White (do they need a certain paint color?)
-\
And make the paint for the doors magnetic so that way notes and/or decorations can just be put up with magnets; no worries about things happening to the doors.
Would I be able to have built in bookshelves in some of the rooms? And, obviously, that house needs closet space.
MAY 22, 2023 AT 11:38 PM
Oh, and i don't know how far the electricity stuff has come, but if you can, I'd like those outlets that also have the USB chargers like they have at McDonald's. That way, no worries about the wall cha s in the house.

2:14 100%

Charlotte Ford - Contractor


HISCOX
encourage courage
HISCOX INSURANCE COMPANY INC. (A Stock C
104 South Michigan Avenue, Suite 600, Chicago,
Commercial General Liability Declarations
In return for the payment of the premium, and subject to all the terms of this Policy, we agree with you t
the insurance as stated in this Policy.
Policy No.: UDC-4618980-CGL-20
Named Insured: Hope Field Construction, LLC
Address: 3821 Mars St
Sulphur, LA 70665
Policy period: From: October 1, 2020 To: October 1, 2021
At 12:01 A.M. (Standard Time) at the address shown above.
Form of Business: Limited Liability Company
Each Occurrence Limit: $1,000,000
Damage to Premises Rented to You Limit: $100,000 Any one premises
Medical Expense Limit: $5,000 Any one person
Personal & Advertising Injury Limit: $1,000,000 Any one person or organization
General Aggregate Limit: $2,000,000
Products/Completed Operations Aggregate Limit: $2,000,000
Supplemental Business Personal Property Floater $5,000

I was trying to find a certificate, but all I could find is my 58 page insurance policy.


HISCOX
encourage courage
HISCOX INSURANCE COMPANY INC.
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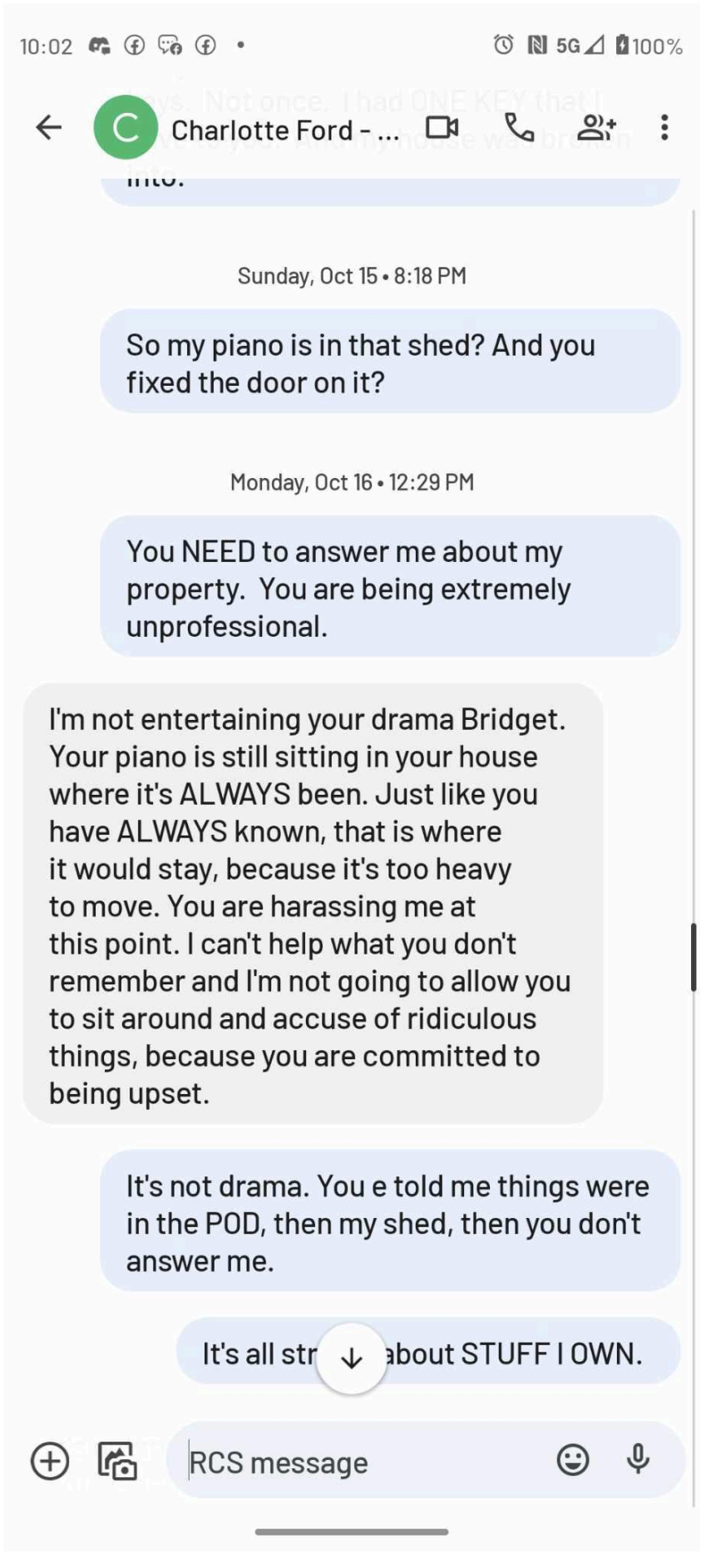
Products/Completed Operations Aggregate Limit: $2,000,000
Supplemental Business Personal Property Floater $5,000

Can you see the information in the pictures I sent?

10:02
5G
100%
1 selected
repair what needs to be done so I can have a bathroom and be able to live, you need to refund me so I can hire a new contractor.
I gave you all the extra keys I had. Just because you don't remember doesn't mean it didn't happen.
No, you never did. I've never had extra keys. Not once. I had ONE KEY that I gave to you. And my house was broken into.
Sunday, Oct 15 • 8:18 PM
So my piano is in that shed? And you fixed the door on it?
Monday, Oct 16 • 12:29 PM
You NEED to answer me about my property. You are being extremely unprofessional.
I'm not entertaining your drama Bridget. Your piano is still sitting in your house where it's ALWAYS been. Just like you have ALWAYS known, that is where it would stay, becaus too heavy to move. You are harassing me at
RCS message


10:02
5G
100%
Charlotte Ford - ...
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Monday, Oct 16 • 12:29 PM
You NEED to answer me about my property. You are being extremely unprofessional.
I'm not entertaining your drama Bridget. Your piano is still sitting in your house where it's ALWAYS been. Just like you have ALWAYS known, that is where it would stay, because it's too heavy to move. You are harassing me at this point. I can't help what you don't remember and I'm not going to allow you to sit around and accuse of ridiculous things, because you are committed to being upset.
It's not drama. You e told me things were in the POD, then my shed, then you don't answer me.
about STUFF I OWN.
RCS message

2:27 • 100%
bizapedia.com/la/hope-fielc
Bizapedia

COMPANY INFORMATION

Company Name:	HOPE FIELD CONSTRUCTION LLC
Entity Type:	LOUISIANA LIMITED-LIABILITY COMPANY
File Number:	44110578K
Filing State:	Louisiana (LA)
Filing Status:	Active
Filing Date:	October 15, 2020
Company Age:	3 Years, 5 Months
Registered Agent:	Charlotte Cathey-Ford 3821 Mars St Sulphur, LA 70665
Principal Address:	3821 Mars Street Sulphur, LA 70665
Mailing Address:	3821 Mars Street Sulphur, LA 70665
Governing Agency:	Louisiana Secretary of State

The information on this page is being provided for the purpose of informing the public about a matter of genuine public interest.

Intro Company Contacts Reviews/Questions More

2:12 100%

Charlotte Ford - Contractor

know he didn't tarp the window where the tree hot as he admitted that himself.

The piece of tree that is in my house has to mean that he didn't fully remove all tree branches from my roof when the tree first fell as there aren't more sycamore trees around my house.

JAN 11, 2021 AT 12:27 PM

Oh, I don't think my insurance included my fences in their estimate. But those should be covered as structures on my property, right?

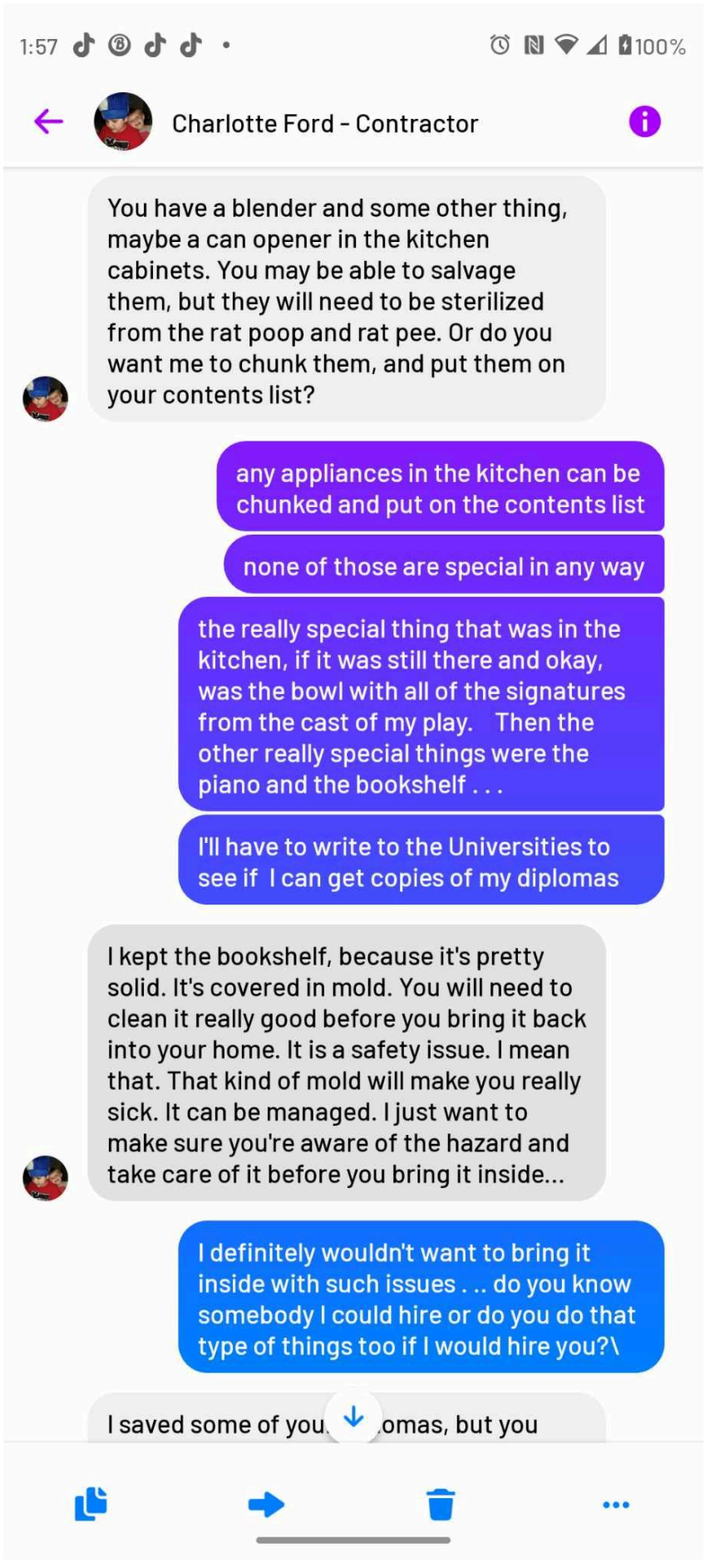
I agree. I saw that your fences were included in the original adjusters report. We will definitely fix those.

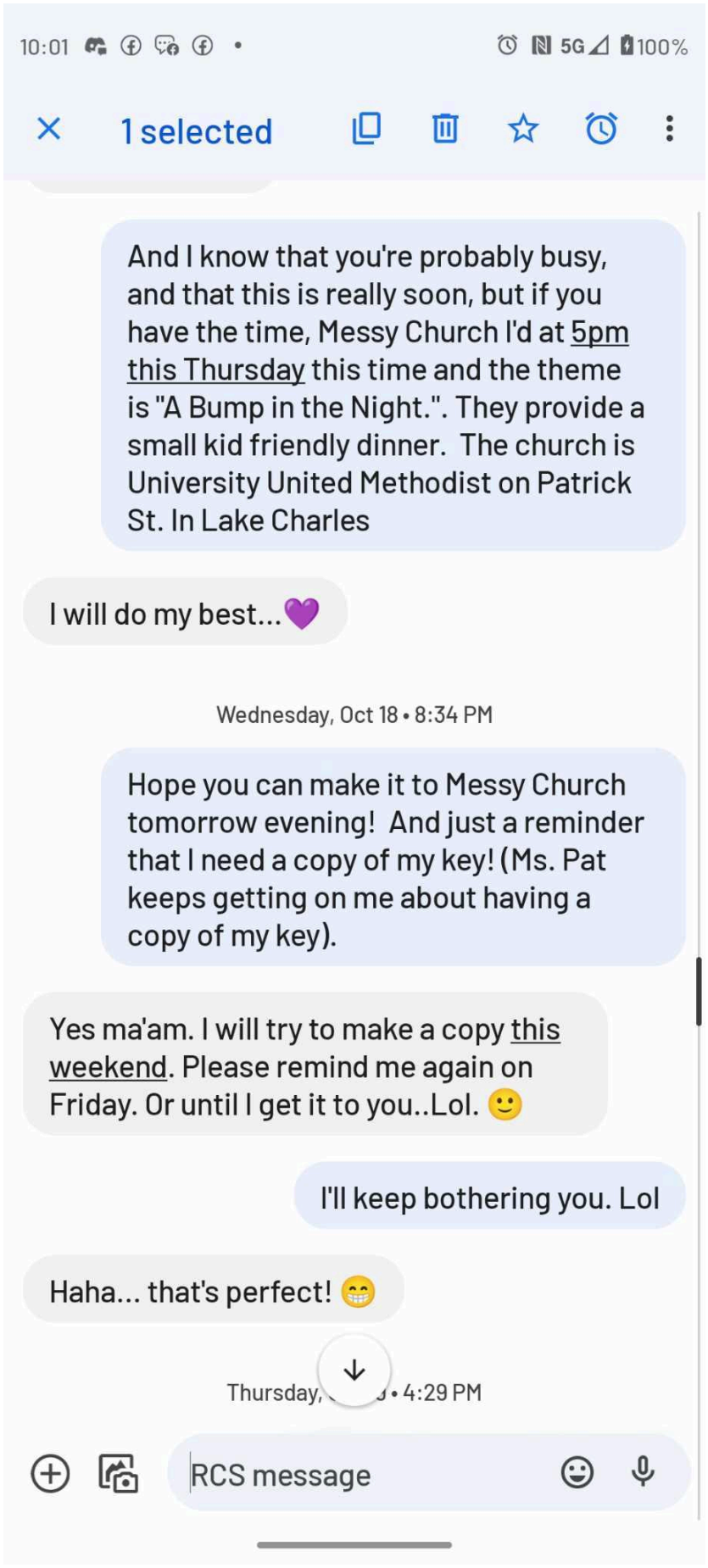
Great. I was wondering about getting concrete poured just over the areas where the gates are supposed to open. I am tired of people pushing the gates the wrong way and breaking them. I still want a lawn, just need it obvious where the gates open.

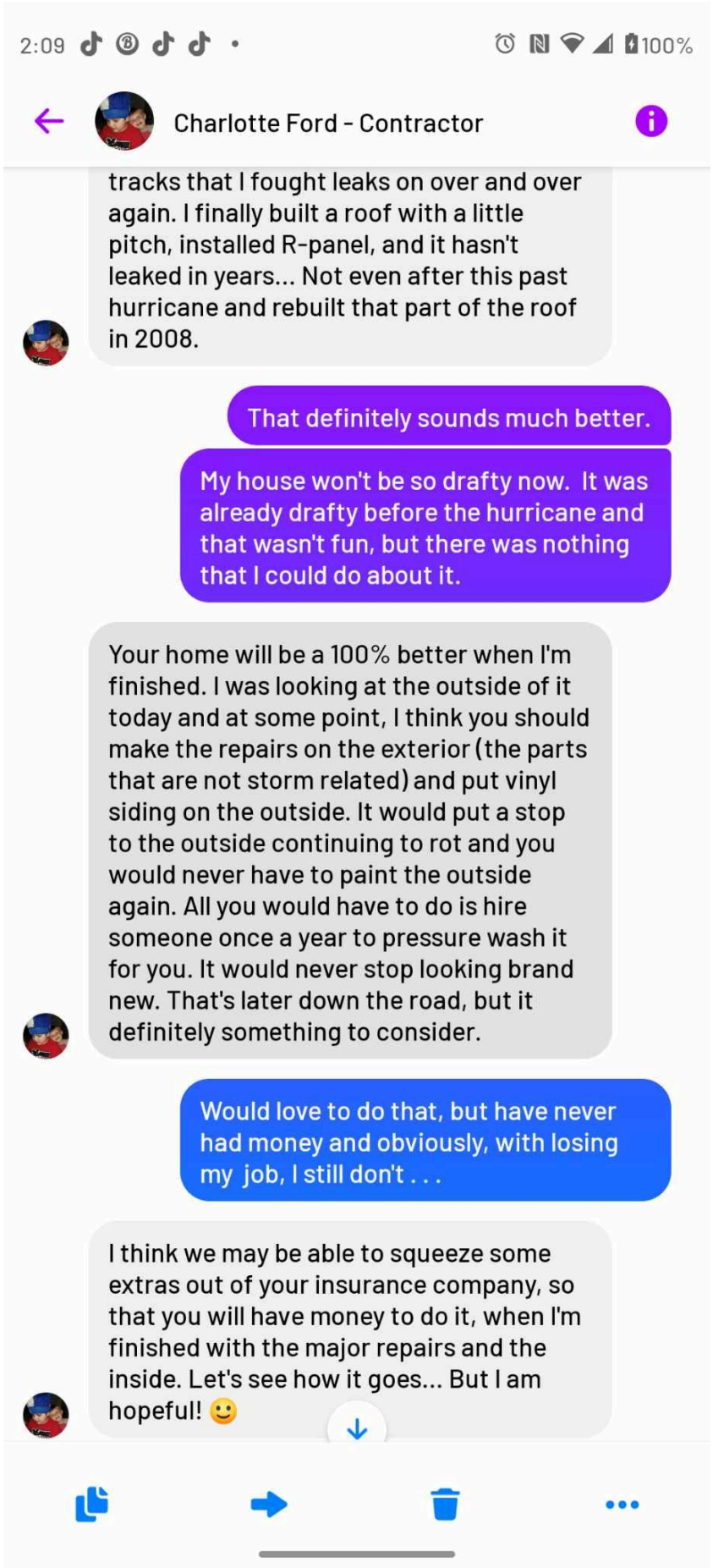
JAN 11, 2021 AT 1:28 PM

We can definitely do that. 🙂

Great! That is going to be a MAJOR help.


1:57
100%
Charlotte Ford - Contractor
You have a blender and some other thing, maybe a can opener in the kitchen cabinets. You may be able to salvage them, but they will need to be sterilized from the rat poop and rat pee. Or do you want me to chunk them, and put them on your contents list?
any appliances in the kitchen can be chunked and put on the contents list
none of those are special in any way
the really special thing that was in the kitchen, if it was still there and okay, was the bowl with all of the signatures from the cast of my play. Then the other really special things were the piano and the bookshelf . . .
I'll have to write to the Universities to see if I can get copies of my diplomas
I kept the bookshelf, because it's pretty solid. It's covered in mold. You will need to clean it really good before you bring it back into your home. It is a safety issue. I mean that. That kind of mold will make you really sick. It can be managed. I just want to make sure you're aware of the hazard and take care of it before you bring it inside...
I definitely wouldn't want to bring it inside with such issues . .. do you know somebody I could hire or do you do that type of things too if I would hire you?\
I saved some of you omas, but you


10:01
5G
100%
1 selected
And I know that you're probably busy, and that this is really soon, but if you have the time, Messy Church I'd at 5pm this Thursday this time and the theme is "A Bump in the Night.". They provide a small kid friendly dinner. The church is University United Methodist on Patrick St. In Lake Charles
I will do my best...💜
Wednesday, Oct 18 • 8:34 PM
Hope you can make it to Messy Church tomorrow evening! And just a reminder that I need a copy of my key! (Ms. Pat keeps getting on me about having a copy of my key).
Yes ma'am. I will try to make a copy this weekend. Please remind me again on Friday. Or until I get it to you..Lol. 🙂
I'll keep bothering you. Lol
Haha... that's perfect! 😁
Thursday, • 4:29 PM
RCS message


2:09
100%
Charlotte Ford - Contractor
tracks that I fought leaks on over and over again. I finally built a roof with a little pitch, installed R-panel, and it hasn't leaked in years... Not even after this past hurricane and rebuilt that part of the roof in 2008.
That definitely sounds much better.
My house won't be so drafty now. It was already drafty before the hurricane and that wasn't fun, but there was nothing that I could do about it.
Your home will be a 100% better when I'm finished. I was looking at the outside of it today and at some point, I think you should make the repairs on the exterior (the parts that are not storm related) and put vinyl siding on the outside. It would put a stop to the outside continuing to rot and you would never have to paint the outside again. All you would have to do is hire someone once a year to pressure wash it for you. It would never stop looking brand new. That's later down the road, but it definitely something to consider.
Would love to do that, but have never had money and obviously, with losing my job, I still don't . . .
I think we may be able to squeeze some extras out of your insurance company, so that you will have money to do it, when I'm finished with the major repairs and the inside. Let's see how it goes... But I am hopeful! 🙂

2:09 100%

Charlotte Ford - Contractor

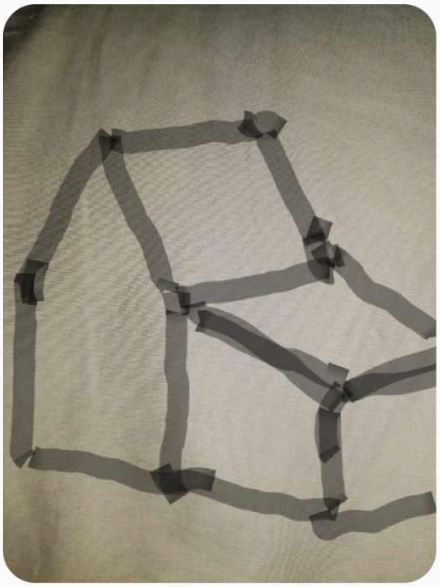
Does that make sense?

I'm not completely clear, but I know that a flat roof is a great way to get leaks when living in Louisiana.

The insurance will be completely aware of every change when I'm finished. I will have to submit pictures of EVERYTHING when I'm done.

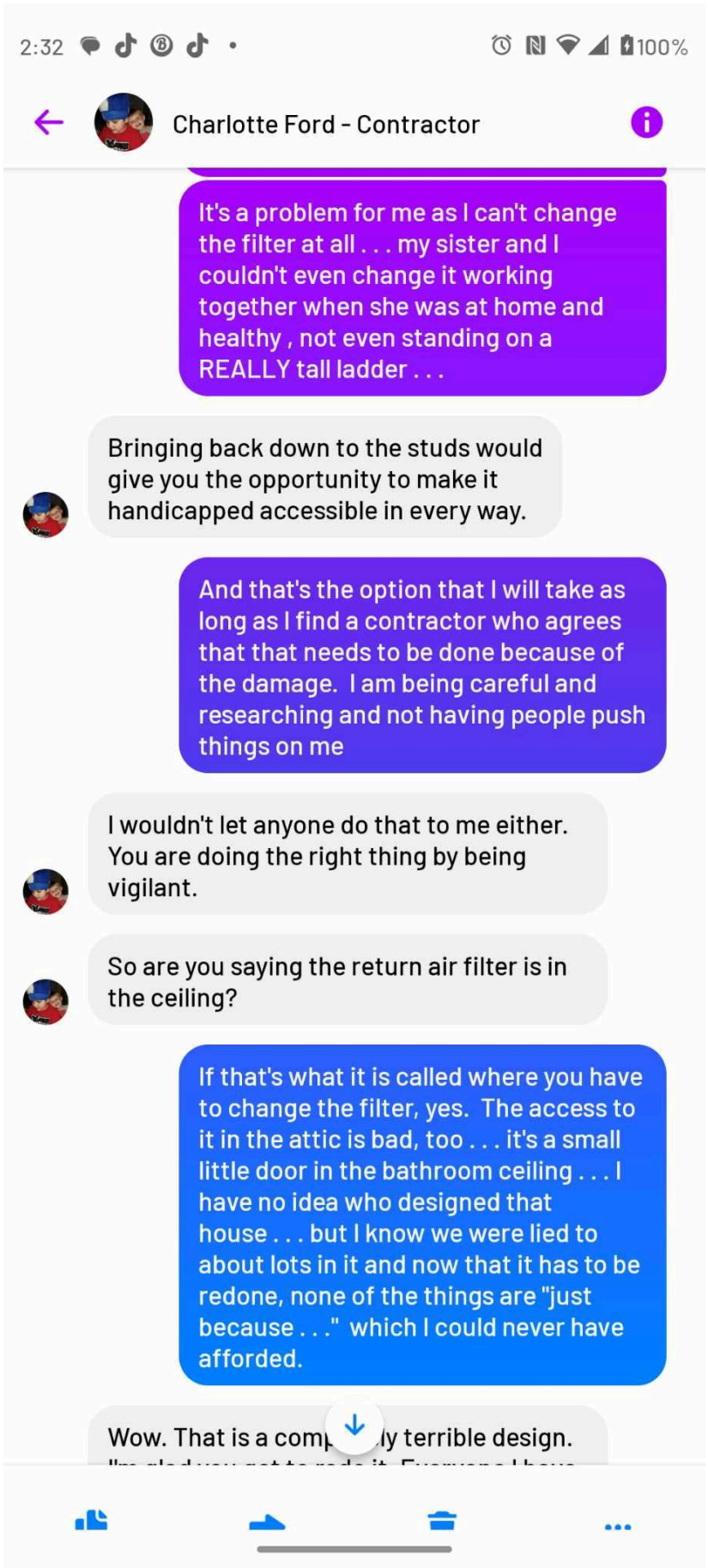
okay, that makes sense

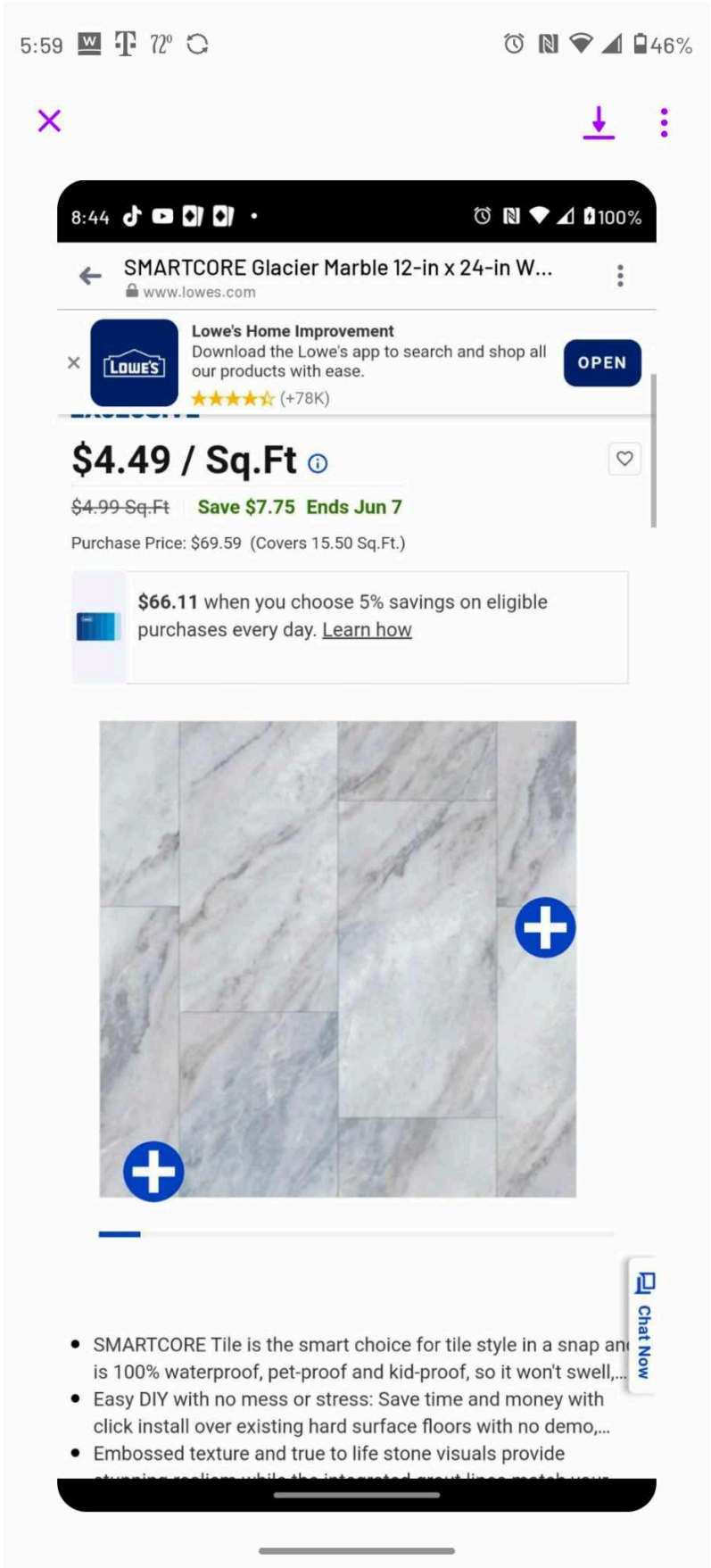
JAN 12, 2021 AT 1:37 AM

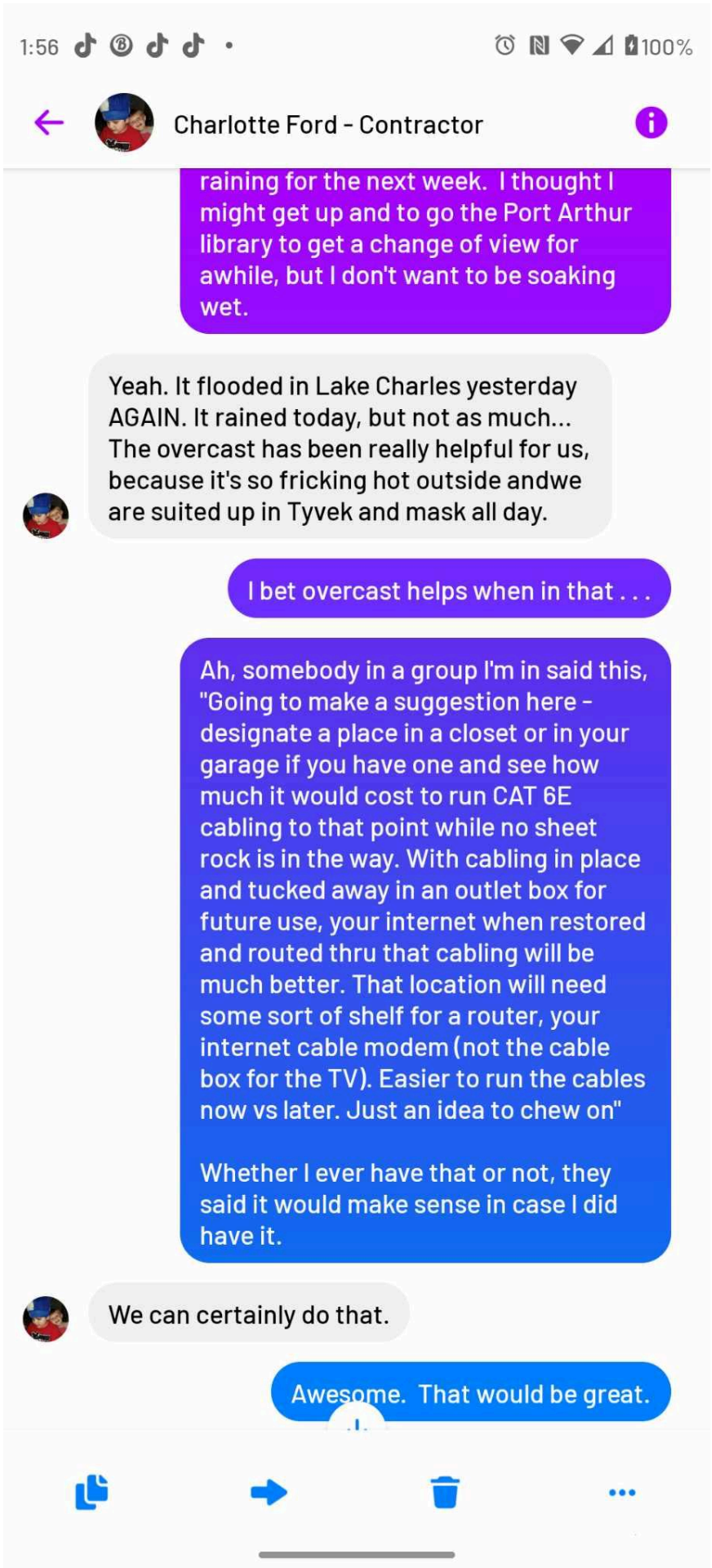


This is the shape of your roof. The back doesn't have very much slope at all.

And that m that it is easy for water


2:32
100%
Charlotte Ford - Contractor
It's a problem for me as I can't change the filter at all . . . my sister and I couldn't even change it working together when she was at home and healthy , not even standing on a REALLY tall ladder . . .
Bringing back down to the studs would give you the opportunity to make it handicapped accessible in every way.
And that's the option that I will take as long as I find a contractor who agrees that that needs to be done because of the damage. I am being careful and researching and not having people push things on me
I wouldn't let anyone do that to me either. You are doing the right thing by being vigilant.
So are you saying the return air filter is in the ceiling?
If that's what it is called where you have to change the filter, yes. The access to it in the attic is bad, too . . . it's a small little door in the bathroom ceiling . . . I have no idea who designed that house . . . but I know we were lied to about lots in it and now that it has to be redone, none of the things are "just because . . ." which I could never have afforded.
Wow. That is a comp ly terrible design.


5:59
72°
46%
8:44
100%
SMARTCORE Glacier Marble 12-in x 24-in W...
www.lowes.com
Lowe's Home Improvement
Download the Lowe's app to search and shop all our products with ease.
OPEN
(+78K)
$4.49 / Sq.Ft
$4.99 Sq.Ft
Save $7.75 Ends Jun 7
Purchase Price: $69.59 (Covers 15.50 Sq.Ft.)
$66.11 when you choose 5% savings on eligible purchases every day. Learn how
Chat Now
SMARTCORE Tile is the smart choice for tile style in a snap an
is 100% waterproof, pet-proof and kid-proof, so it won't swell,...
Easy DIY with no mess or stress: Save time and money with click install over existing hard surface floors with no demo,...
Embossed texture and true to life stone visuals provide


1:56
100%
Charlotte Ford - Contractor
raining for the next week. I thought I might get up and to go the Port Arthur library to get a change of view for awhile, but I don't want to be soaking wet.
Yeah. It flooded in Lake Charles yesterday AGAIN. It rained today, but not as much... The overcast has been really helpful for us, because it's so fricking hot outside andwe are suited up in Tyvek and mask all day.
I bet overcast helps when in that . . .
Ah, somebody in a group I'm in said this, "Going to make a suggestion here - designate a place in a closet or in your garage if you have one and see how much it would cost to run CAT 6E cabling to that point while no sheet rock is in the way. With cabling in place and tucked away in an outlet box for future use, your internet when restored and routed thru that cabling will be much better. That location will need some sort of shelf for a router, your internet cable modem (not the cable box for the TV). Easier to run the cables now vs later. Just an idea to chew on"
Whether I ever have that or not, they said it would make sense in case I did have it.
We can certainly do that.
Awesome. That would be great.

2:03 100%

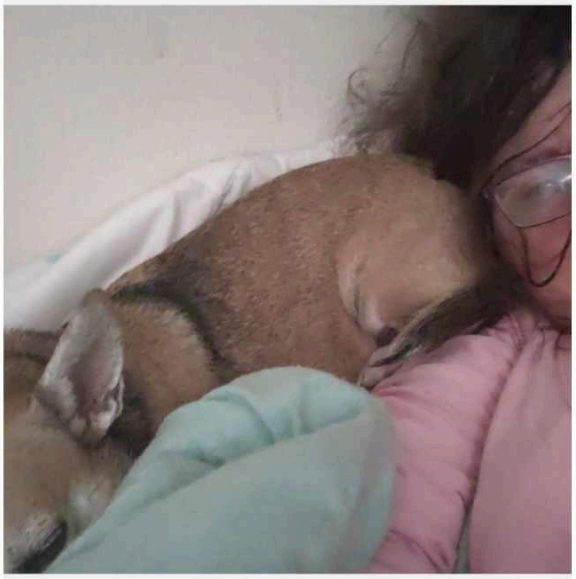
Charlotte Ford - Contractor

doggies out) and plug it in and take care of contacting them and maybe a couple of others in a bit.

MAY 12, 2021 AT 4:23 PM

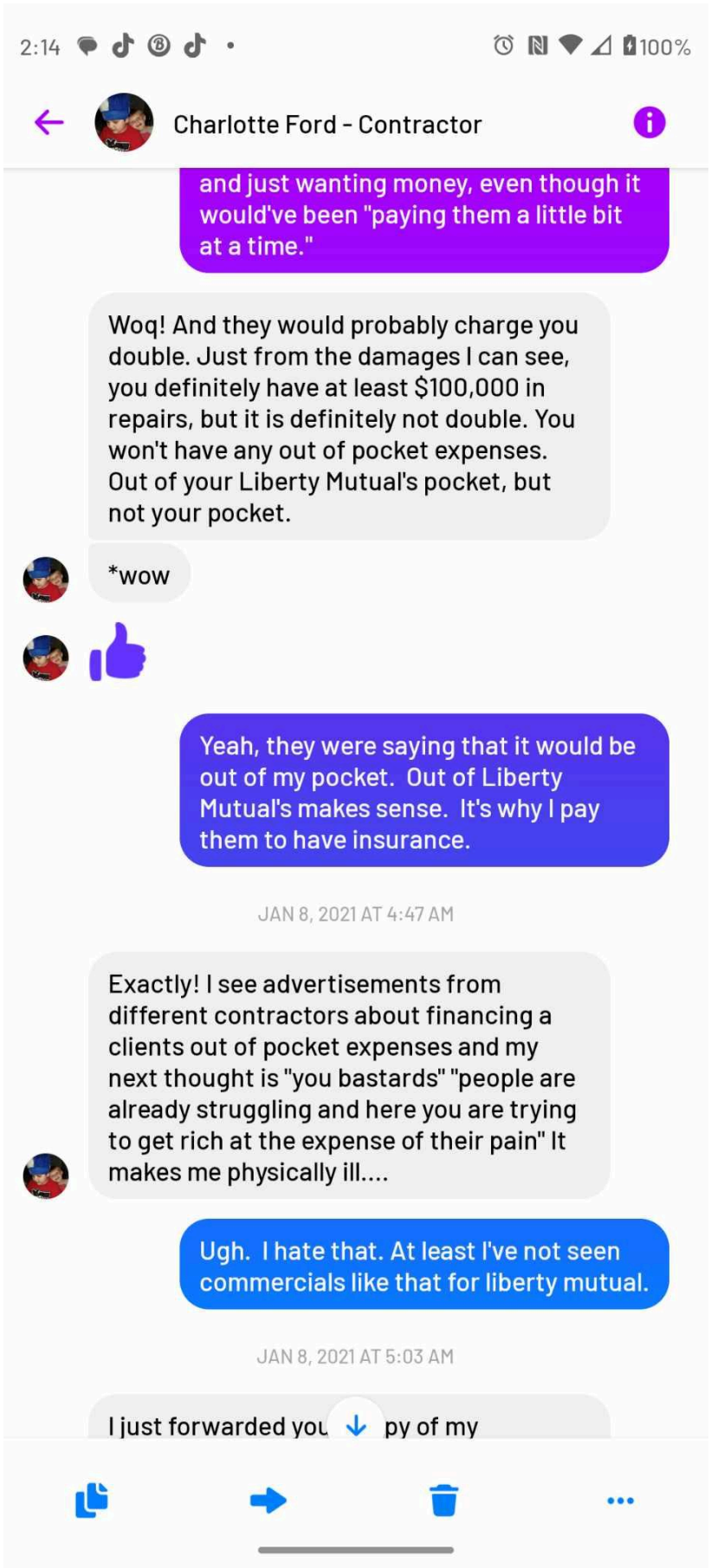
Oh, somebody had a great idea for my mail . . . a mail slot in my front door! https://www.facebook.com/kagomeshuko/posts/10159541454854529?comment_id=10159543366889529&notif_id=1620850273883141&notif_t=feed_comment&ref=notif

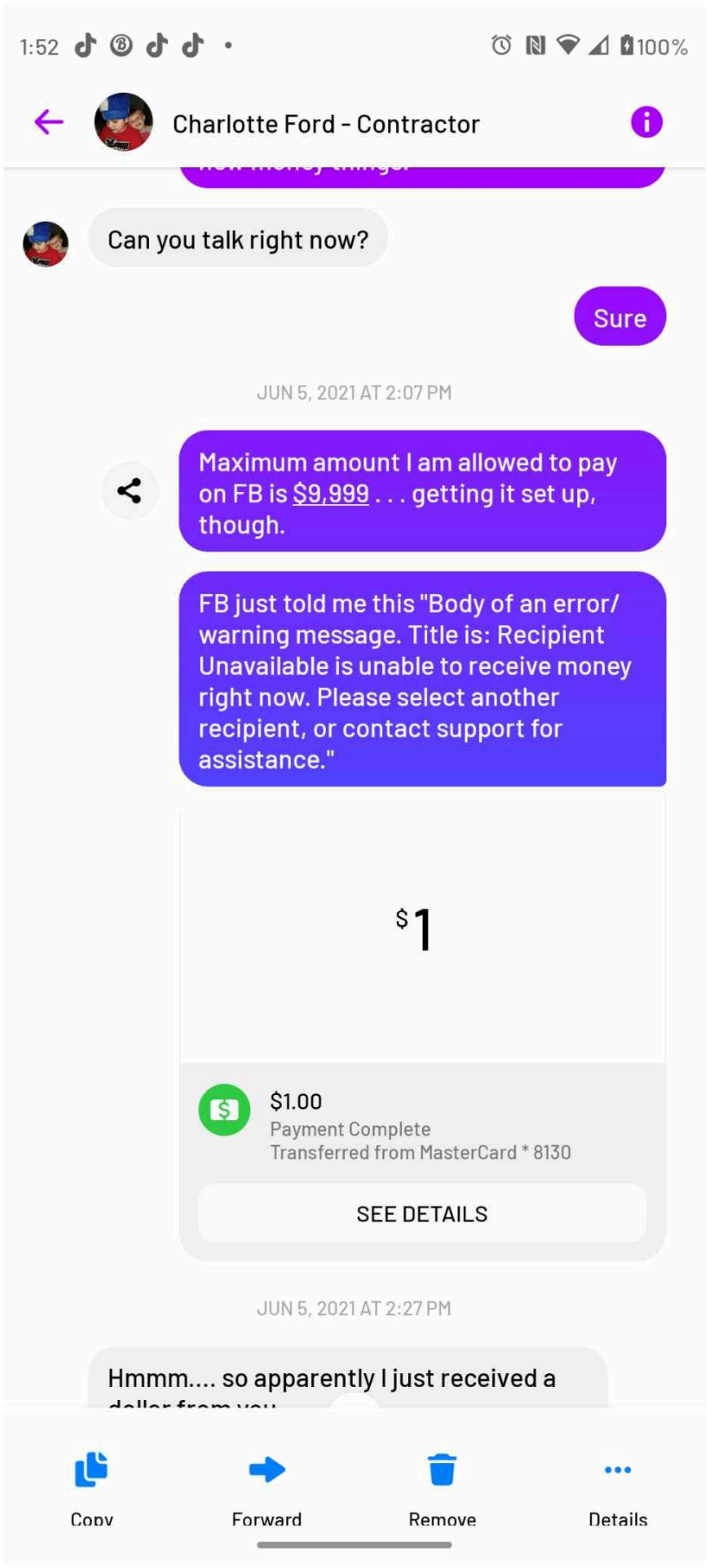
Bridget Ilene Delaney



Random thought: Eventually, once my house is fixed, I am going to get a mailbox that is one of the ones that is one that goes on a p...
Facebook

MAY 17, 2 4:18 PM


2:14
100%
Charlotte Ford - Contractor
and just wanting money, even though it would've been "paying them a little bit at a time."
Woq! And they would probably charge you double. Just from the damages I can see, you definitely have at least $100,000 in repairs, but it is definitely not double. You won't have any out of pocket expenses. Out of your Liberty Mutual's pocket, but not your pocket.
*wow
Yeah, they were saying that it would be out of my pocket. Out of Liberty Mutual's makes sense. It's why I pay them to have insurance.
JAN 8, 2021 AT 4:47 AM
Exactly! I see advertisements from different contractors about financing a clients out of pocket expenses and my next thought is "you bastards" "people are already struggling and here you are trying to get rich at the expense of their pain" It makes me physically ill....
Ugh. I hate that. At least I've not seen commercials like that for liberty mutual.
JAN 8, 2021 AT 5:03 AM
I just forwarded you
py of my


1:52
100%
Charlotte Ford - Contractor
Can you talk right now?
Sure
JUN 5, 2021 AT 2:07 PM
Maximum amount I am allowed to pay on FB is $9,999 . . . getting it set up, though.
FB just told me this "Body of an error/ warning message. Title is: Recipient Unavailable is unable to receive money right now. Please select another recipient, or contact support for assistance."
$1
$1.00
Payment Complete
Transferred from MasterCard * 8130
SEE DETAILS
JUN 5, 2021 AT 2:27 PM
Hmmm.... so apparently I just received a
Copy
Forward
Remove
Details

9:59 5G 100%

Charlotte Ford - ...

and they won't be in until next week sometime. I'll take some pictures for you today or tomorrow, so you can see where we are at.

That's a couple I took, but I will get a few more.

Ah. Okay

The painting is pretty much done with the exception of a little bit of touchup, but I really like the colors you chose.

RCS message

2:32 100%

Charlotte Ford - Contractor

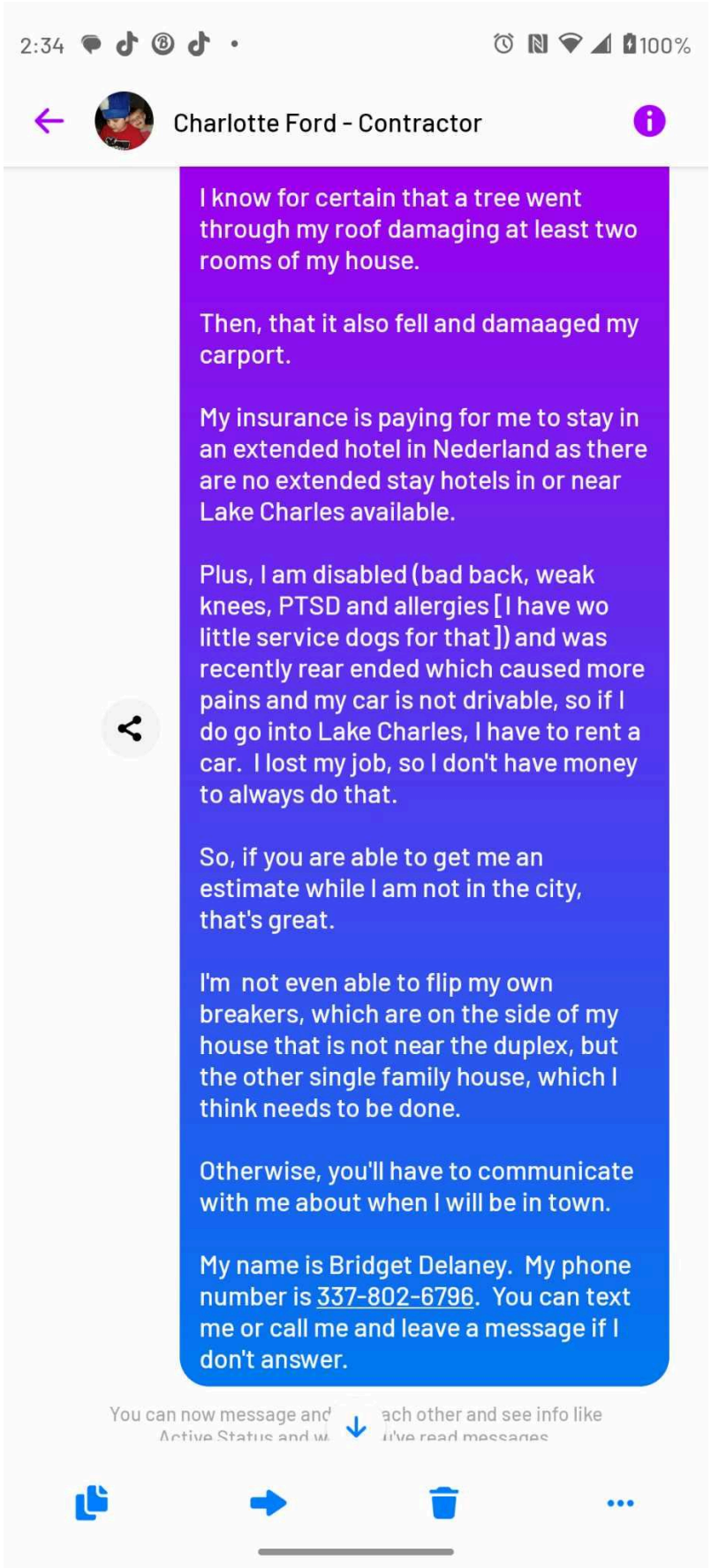
Thank you. When do you get back? I'll obviously keep looking.

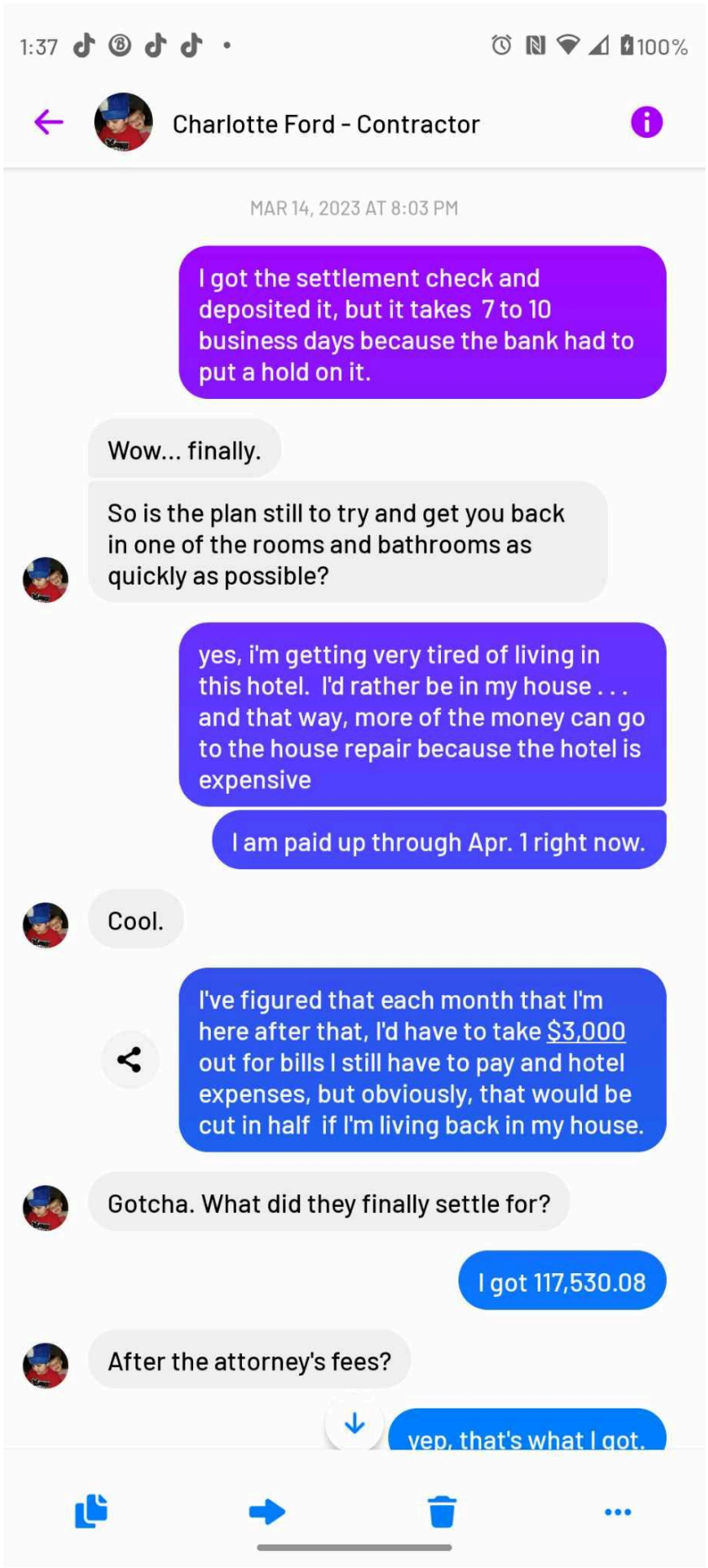
January 10th

JAN 2, 2021 AT 5:52 PM

Hey, just doing my research . . .do you have a picture of your business card that you could send me? And are you licensed, insured, and bonded? Is there a way that I could see that if you are?

Yes ma'am I am. Google contractor verification is Louisiana. It will direct you to the page where you input my company name.


2:34
100%
Charlotte Ford - Contractor
I know for certain that a tree went through my roof damaging at least two rooms of my house.
Then, that it also fell and damaaged my carport.
My insurance is paying for me to stay in an extended hotel in Nederland as there are no extended stay hotels in or near Lake Charles available.
Plus, I am disabled (bad back, weak knees, PTSD and allergies [I have wo little service dogs for that]) and was recently rear ended which caused more pains and my car is not drivable, so if I do go into Lake Charles, I have to rent a car. I lost my job, so I don't have money to always do that.
So, if you are able to get me an estimate while I am not in the city, that's great.
I'm not even able to flip my own breakers, which are on the side of my house that is not near the duplex, but the other single family house, which I think needs to be done.
Otherwise, you'll have to communicate with me about when I will be in town.
My name is Bridget Delaney. My phone number is 337-802-6796. You can text me or call me and leave a message if I don't answer.
You can now message and ach other and see info like


1:37
100%
Charlotte Ford - Contractor
MAR 14, 2023 AT 8:03 PM
I got the settlement check and deposited it, but it takes 7 to 10 business days because the bank had to put a hold on it.
Wow... finally.
So is the plan still to try and get you back in one of the rooms and bathrooms as quickly as possible?
yes, i'm getting very tired of living in this hotel. I'd rather be in my house . . . and that way, more of the money can go to the house repair because the hotel is expensive
I am paid up through Apr. 1 right now.
Cool.
I've figured that each month that I'm here after that, I'd have to take $3,000 out for bills I still have to pay and hotel expenses, but obviously, that would be cut in half if I'm living back in my house.
Gotcha. What did they finally settle for?
I got 117,530.08
After the attorney's fees?
yep, that's what I got.

1:33 100%

Charlotte Ford - Contractor

Just about got her all wrapped up...

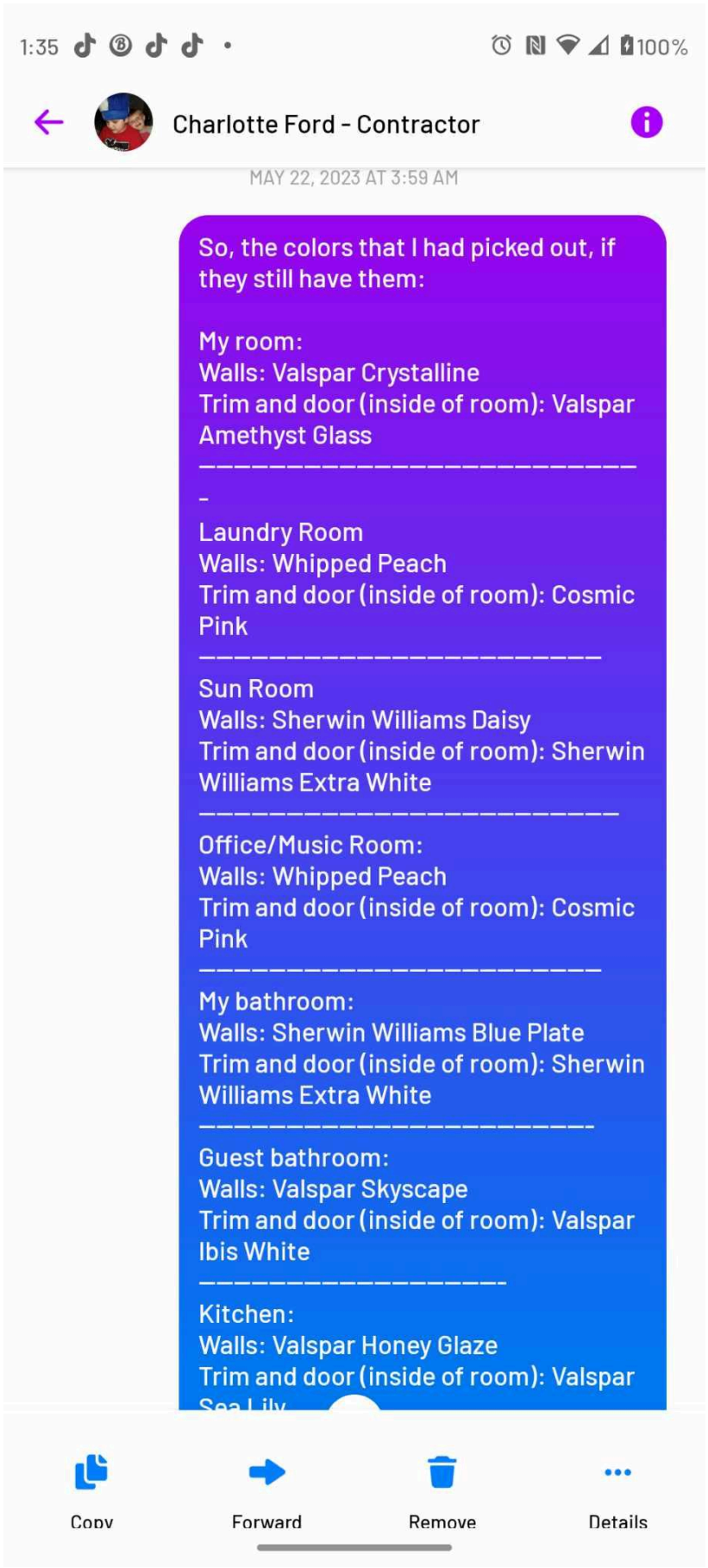
JUN 8, 2023 AT 8:26 PM

Oh, for that door that I want for the guest room that can go in the back, can it be one of the doors with a dog door in it? I know some of the people that I hope to have as guests are animal lovers and they'll love visiting my dogs and I'd plan on letting people bring their little dogs, at least . . .

JUN 8, 2023 AT 10:13 PM

Yes. Just remind me when wevg we get closer to that portion of the remodel.

JUN 19, 2023 AT 5:31 PM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Charlotte Ford - Contractor
MAY 22, 2023 AT 3:59 AM
So, the colors that I had picked out, if they still have them:
My room:
Walls: Valspar Crystalline
Trim and door (inside of room): Valspar Amethyst Glass
Laundry Room
Walls: Whipped Peach
Trim and door (inside of room): Cosmic Pink
Sun Room
Walls: Sherwin Williams Daisy
Trim and door (inside of room): Sherwin Williams Extra White
Office/Music Room:
Walls: Whipped Peach
Trim and door (inside of room): Cosmic Pink
My bathroom:
Walls: Sherwin Williams Blue Plate
Trim and door (inside of room): Sherwin Williams Extra White
Guest bathroom:
Walls: Valspar Skyscape
Trim and door (inside of room): Valspar Ibis White
Kitchen:
Walls: Valspar Honey Glaze
Trim and door (inside of room): Valspar
Copy
Forward
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Details

2:35 100%

Charlotte Ford - Contractor

DEC 23, 2020 AT 6:45 PM

Hi Bridget. This is Charlotte Ford with Hope Field Construction. We have the ability to make all your home repairs. If you're still looking for someone to give you a free estimate you can reach me at 337-304-9963. We look forward to hearing from you.

DEC 30, 2020 AT 8:33 PM

My house is located at 131 Louie St. Lake Charles, LA 70601.

I know for certain that a tree went through my roof damaging at least two rooms of my house.

Then, that it also fell and damaaged my carport.

My insurance is paying for me to stay in an extended hotel in Nederland as there are no extended stay hotels in or near Lake Charles available.

Plus, I am di ed (bad back, weak